

RMA Request Form

Ship RMA TO:
Pell Technology
RMA Department (Parts) or (Repairs)
6020 W. Chelsea Street Tampa, FL 33634

Toll Free: 866.224.8939
support@pelltechnology.com

This form must be filled out in its entirety and signed in order to receive warranty work or receive a replacement part. There is no refund due to buyer error, 25% restocking fee could be applied.

Contact Name	Contact Address	Contact Phone Number
Invoice Number/Ticket Number	Laptop Information	Part Information

Please describe problem with laptop or part:

Notes attached? Check box.

If return is a laptop, please check off all that is included with your unit:

CD Rom	HD size: _____ GHz	Total RAM: _____ MB
DVD Rom	PCMCIA Card	Carrying Case
CDRW	Battery	Misc: _____
Floppy Drive	AC Adapter	Other: _____

Okay To Delete Hard Drive Data. Hard Drive is Backed Up: Yes No

RMA Shipping Instructions:

- You do not need a specific RMA number, just the completion of this form and ship to the address above.
- Laptop Repairs under warranty take approximately 10 business days to complete
- Laptop warranty only covers problems originally repaired, any separate issue will be billed separately
- Customer pays shipping fees regardless, Pell Technology will pay return shipping fees.

Release of Liability Signature: _____ Date: ____ / ____ / ____