

# Repair Form

Please complete this form in its entirety and sign for a fully optimized diagnostics.



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Contact Name	Contact Address	Contact Phone Number
Invoice Number	Laptop Manufacturer	Laptop Model

Please describe problem with unit: (list any special requirements) Check box if notes attached:


If return is a laptop, please check off all that is included with your unit:

- |                                       |   |  |
|---------------------------------------|---|--|
| <input type="checkbox"/> CD Rom       | <input type="checkbox"/> HD size: _____ GHz | <input type="checkbox"/> Total RAM: _____ MB |
| <input type="checkbox"/> DVD Rom      | <input type="checkbox"/> PCMCIA Card        | <input type="checkbox"/> Carrying Case       |
| <input type="checkbox"/> CDRW         | <input type="checkbox"/> Battery            | <input type="checkbox"/> Misc: _____         |
| <input type="checkbox"/> Floppy Drive | <input type="checkbox"/> AC Adapter         | <input type="checkbox"/> Other: _____        |

Okay To Delete Hard Drive Data. Hard Drive is Backed Up: Yes  No

## RMA Shipping Instructions:

- RMA's are shipped using USPS Priority Mail with signature required unless otherwise requested.
- Defective items will only be replaced once we receive original item.
- Customer pays shipping on all returns unless Pell Technology is at fault.
- Pell Technology pays shipping back on all returns.
- Please securely pack RMA returns. Pell Technology is not responsible for lost, broken or damaged items in transit to us.

Release of Liability Signature: \_\_\_\_\_ Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_